

**HOSPITALS · RESEARCH · FOUNDATION** 

## Delivering on the Promise of a Healthier Tomorrow

**Implementing Data-Driven Program-Planning Strategies to Address Children's Health Equity** 

May 9<sup>th</sup>, 2018

## **Intros and Overview**

#### Who we are:

- Anna Strong
- Bolton Kirchner
- Carla Sparks

#### Questions we'll explore:

- How is public health is part of value-based health care
- How can hospitals plan and execute programs that measurably improve health outcomes?



## **Arkansas Children's**





## **Arkansas Children's Mission and Vision**

#### Mission

 We champion children by making them better today and healthier tomorrow.

#### Vision

 Arkansas Children's will fundamentally transform healthcare delivery for the children of Arkansas and beyond.



## **Planning for the Future**

- We'll always need hospitals!
- BUT: Hospitals and health systems are adopting principles that align with public health
  - Access to health care
  - Place-based initiatives (Zip Code > Genetic Code)
  - Evolving payment landscape
- Value-based care



## The Challenge

How do we

- break down silos
  - change culture
    - build bridgesfor

public health and health care to transform health?



## **Child Advocacy and Public Health**

- Division formed in 2014
  - ~60 employees
  - ~50 diverse programs
  - All 75 counties
  - Countless partners across Arkansas



# Child Advocacy and Public Health Purpose Statement

"delivering on the promise of a healthier tomorrow"

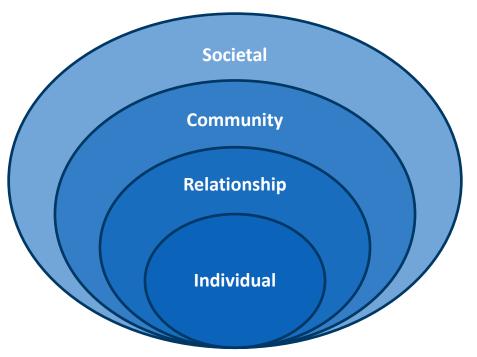


## **Statewide Outreach**





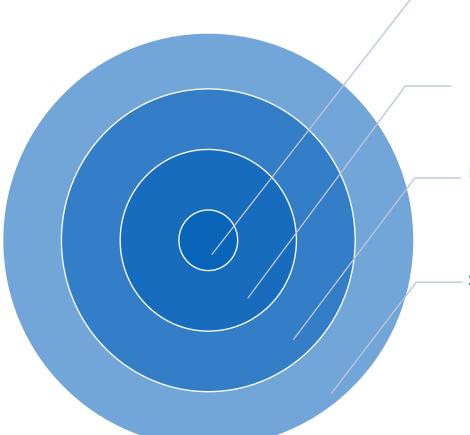
## Inspiration



Revised Social-Ecological Model, CDC, 2007



#### How do we improve child health?



#### **Community-Based Clinical Care:**

 Implementing innovative solutions to improve patients' access to care

#### **Population Health Interventions:**

Addressing patients' social determinants of health

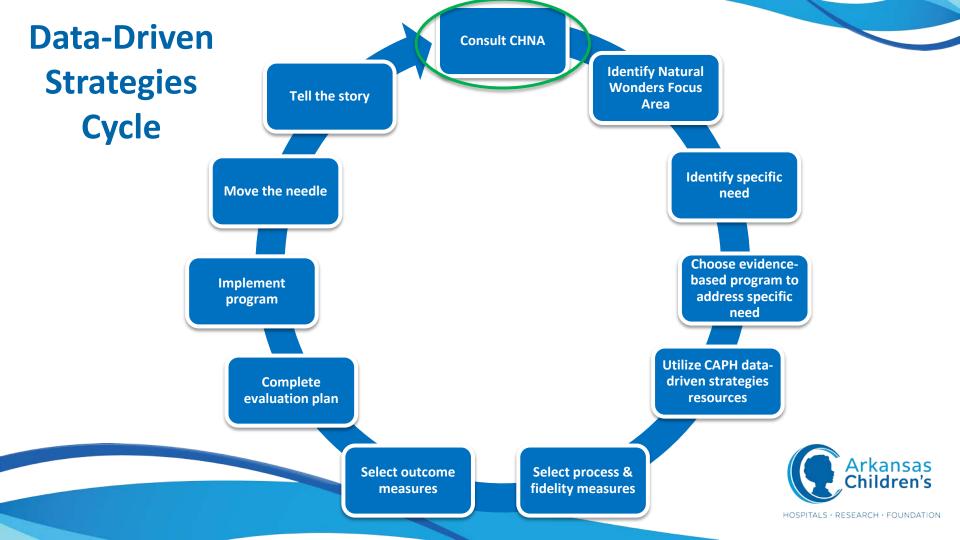
#### **Public Health Programs:**

 Partnering with schools & communities to deliver evidencebased programs

#### **Systems Change:**

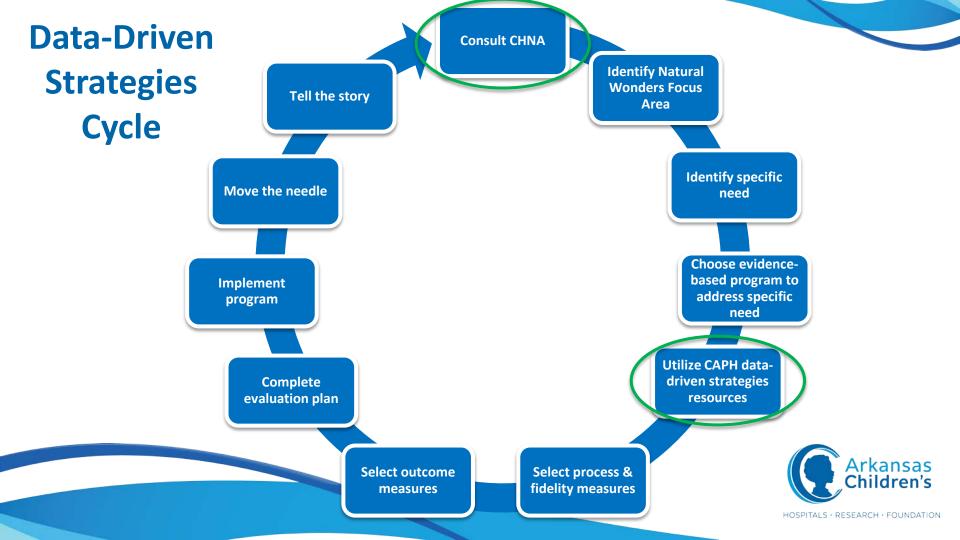
 Convening & supporting crosssector partnerships and research linkages





## Community Health Needs Assessment and Implementation Strategy

- Informs strategy to deliver on the promise of a healthier tomorrow by better identify gaps in children's health
- Shapes ACH/ACNW community benefit strategy by giving community members a voice
- Inspires diverse partners to address needs collaboratively (Natural Wonders)



#### **Data-Driven Strategies Resources**

#### Data

- Child Health
   Index
- Custom data

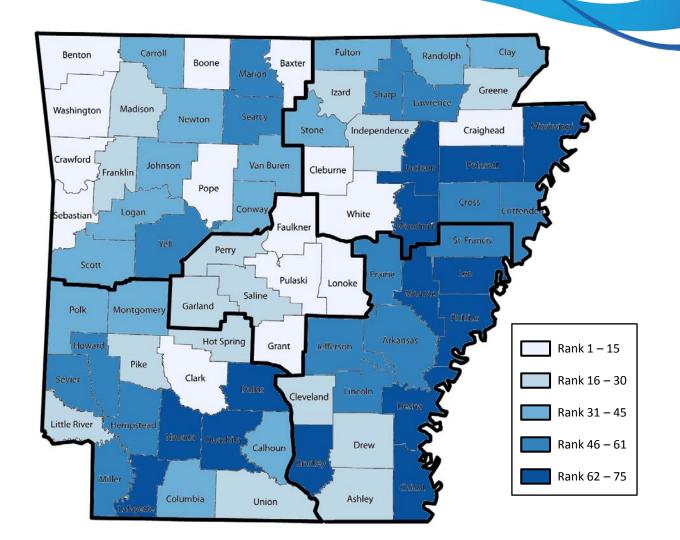
#### Strategy

- Clinical partnerships
- Foundation support
- Grants
- Population density

#### Relationships

- RuralOutreach
- Community readiness
- Historical context

# Data: Child Health Index Heat Map



## **Child Health Index**

Category	Measure	Source	
Economic Circumstances	% of children (<18) living in poverty	County Health Rankings (American Community Survey -American Small Area Income and Poverty Estimates, 2011-2015)	
Environment	% Households with no motor vehicle	American Community Survey (American Community Survey 5-Year Estimates, 2011- 2015)	
Health	% of children (<18) who are overweight or obese	ACHI, Body Mass Index Program (2015-16)	
Family Structure	Teen birth rate per 1,000 females	2017 County Health Rankings (National Center for Health Statistics Natality Files, 2008-2014)	
Health Care Access	Ratio of dentists to population by county	County Health Rankings (Area Health Resource File/National Provider Identification file, 2015)	

### **Utilize CAPH Data-Driven Strategies Resources**

#### Data

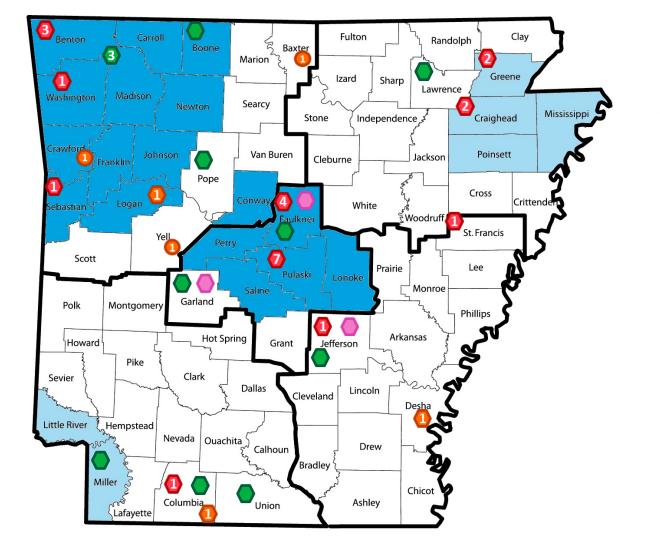
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#### **Strategy**

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Strategy: Arkansas Children's Strategic Priorities

### **Utilize CAPH Data-Driven Strategies Resources**

#### Data

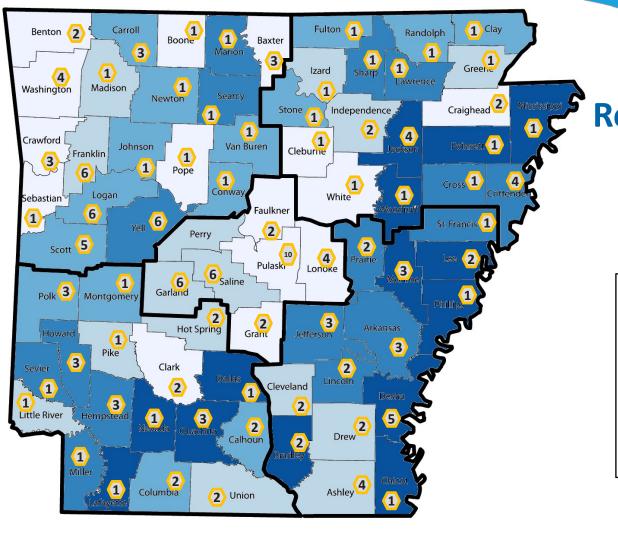
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#### **Strategy**

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# Relationships: Priority Partners



- Rank 1 15
- Rank 16 30
- Rank 31 45
- Rank 46 61
- Rank 62 75

  CAPH Contacts
- 1 CAPH Contacts
  Per County

## **Internal & Corporate Relationships**

- Establishing a database of important community and agency relationships supporting work outside our walls
- Framing social determinants of health to facilitate corporate initiatives
- Corporate strategies and goals versus community needs and priorities

## **External & Community Relationships**

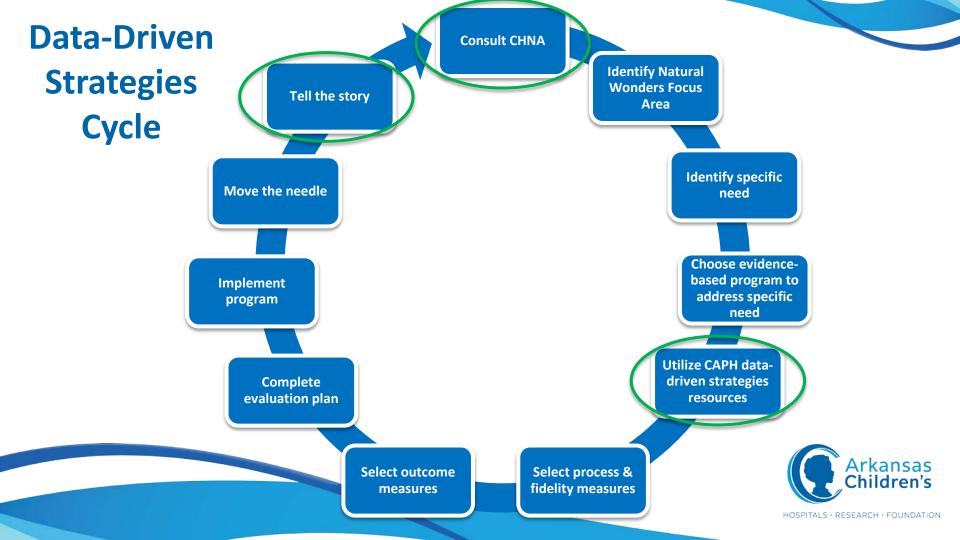
- Community barriers and readiness
- Leveraging partnerships and other community assets
- Trust-building via communications and followthrough



## **Prioritizing Equity in Our Work**





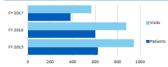


# CAPH Reporting & Storytelling

#### Arkansas Children's Hospital Fiscal Year 2017 Annual Report

#### **Ronald McDonald Care Mobile: Central Arkansas**

#### MOBILE DENTAL VISITS



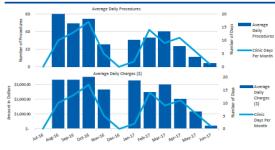
Planned clinic downtime resulted in fewer visits and patients for the fiscal year 2017 (FY17). Yet, even with this decrease there was a 19% increase in the average value of charges per visit for the fiscal year. There was an increase from \$367.21/visit in FY17.

#### **FY17 RONALD MCDONALD CARE MOBILE SITES**



The Ronald McDonald Care Mobile of Arkansas works in the six counties shown. The markers represent the schools where the RMCM worked in the 2017 fiscal year. The most visits were in Pulaski County.

#### CLINIC METRICS



These two graphs show the average daily procedures and the average daily charges compared with the number of clinic days for the month.

This year, planned clinic downtime was due to a major mobile clinic retrofit (May – August 2016) and a four month and a half month maternity leave for the dentist (November 2016 – March 2017). The value of services provided in January was higher despite the lower number of clinic days.

#### VALUE OF SERVICES PROVIDED

\$247,947

This value includes all of the procedures administered, examples are listed to the right. While this was lower than previous years, the average value per visit was 19% higher.

#### **Success Story**

An uninsured 3<sup>rd</sup> grader in the Little Rock School District presented with the need for extensive dental work with several dental abscesses. Dental work was done over multiple days, and clinicians proposed to the child that treatment should be delayed a day before returning. Yet, the child was so happy that his dental pain decreased, he wanted to come back the following day. This student highlights the importance of dental care close to home!

#### PREVENTIVE & RESTORATIVE PROCEDURES

Preventive		Restorative	
Cleanings	285	Fillings	313
Sealants	643	Crown	102
X-rays	798	Root Canals	40
		Extractions	93









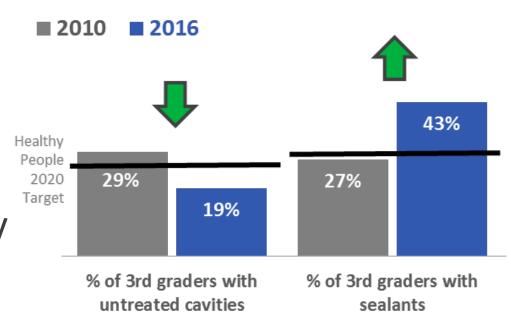
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## So what?



### Where have we moved the needle?

- Intervention:
   School-based
   dental sealant
   program
- Moved Needle by 61%





### Where have we moved the needle?

 Intervention: Host of programs to address leading causes of death for children

Injury-related deaths fell 32% since 2007



## **Lessons Learned**

- Establishing a culture of accountability isn't easy
- Listen to your team, and push them, too
- Be patient with colleagues who aren't familiar with the practice of public health
- Balance long-term goals with short-term wins to remain relevant



## We are "delivering on the promise of a healthier tomorrow" for kids in Arkansas!



## Thank you!

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