Arkansas Public Health Association
Presented by: Stephanie Bassett MPH, RD, LD, CPH

Wellness in the Workplace: Driven by Dietitians

Disclosure

- Employee of Compass Group, USA
- No other disclosures

Learning Outcomes

- After this presentation, attendees will be able to:
 - Summarize how wellness programs can be a return on investment and benefit public health
 - Explain realistic wellness programs
 - Understand how to potentially implement a wellness program within the workplace
 - How Dietitians can fill the gap

Outline

- What workplace wellness looks like
- Evidence supporting workplace wellness
- Wellness Programs
 - Approaches
 - Best Practices
 - Where Dietitians fit in
 - What can be done at your workplace
 - Resources
 - Looking ahead

Workplace Wellness









Workplace Wellness

- Defined as "programs and activities typically offered through employer-provided health plans as a means to help employees improve health and reduce health care costs"
- "Not just the absence of disease-total wellbeing of the individual"

Laws Related to Workplace Wellness

- Patient Protection and Affordable Care Act
- Health Insurance Portability and Accountability Act (HIPAA)
- Must comply with
 - Genetic Information and Nondiscrimination Act (GINA)
 - Americans with Disabilities Act (ADA)
 - Other applicable state laws
 - ACA

Why implement Wellness in the Workplace?

COST SAVINGS

- Positively impact indirect and direct business costs
- Cost savings for obesity, diabetes screening and diet counseling
- Weight management programs cost savings can range from \$1.44 to \$4.16 per pound of weight lost
- Extensive cost savings for:
 - Hypertension screening and treatment
 - Cholesterol screening and treatment
 - Obesity screening
 - Diabetes Screening
 - Diet counseling

HEALTH IMPROVEMENTS

- Clinically meaningful improvements in
 - Exercise frequency
 - Smoking behavior
 - Weight control
- Programs can change
 - Employee behavior
 - Improve biometric risk profile
 - Improve work productivity

Other Benefits

- Increased employee productivity
- Decreased employee absences
- Large area of opportunity for public health practitioners to help others improve behaviors in the workplace
 - may help contain lifestyle-related diseases

Implementing Workplace Wellness

- Programs will vary depending on:
 - Company
 - Size
 - Culture and Employee Buy-In
 - Various other factors
 - Resources
 - Location
 - Services provided

Successful Programs

- Effective Communication Strategies
- Engagement across all levels of organization
- Use of existing resources and relationships
- Continuous evaluation

Considerations

- Before implementing a wellness program, need to consider what you want the program to entail
 - Potential individual risk factors
 - Organization mission
 - How would the program run?

Approaches

- There are a wide variety of ways to help meet wellness needs of employees, dependent upon resources available
 - Health Risk Assessment
 - Identify employee risks
 - 3. Tailored intervention programs
 - 4. Program Implementation
 - Ongoing monitoring and evaluation

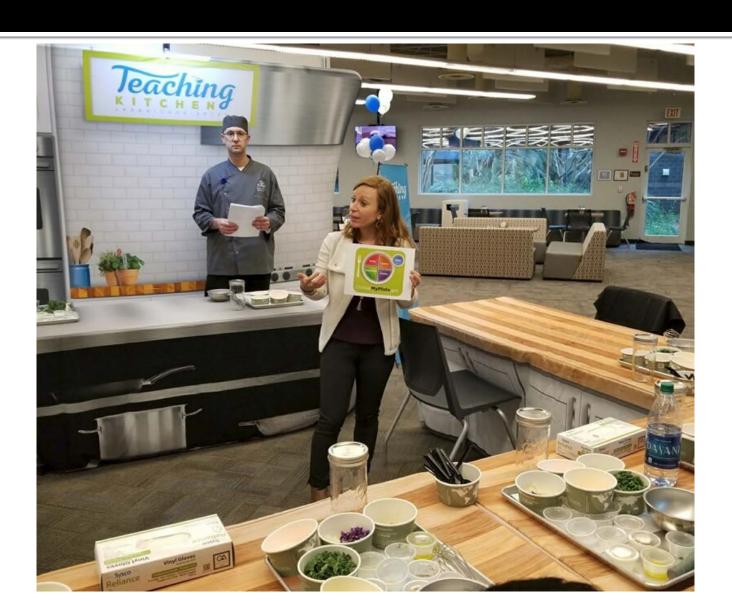
Step 1: Health Risk Assessment

- Questionnaires to assess employees risk, usually include
 - Lifestyle behaviors
 - Including stress and mental health
 - Health history
- Best practice: Biometric Screenings

Step 2: Identify and Evaluate Risks

- Evaluate HRA and Biometric data
- This will help you determine which type of programs will be most beneficial for your population
 - Smoking Cessation
 - Physical Activity
 - Nutrition/Weight Management
 - Disease management

Intervention Programs



Step 3: Tailored Intervention Programs

- Will vary depending on risks identified from Step 2
- Items to consider
 - Available resources
 - Instructors
 - Material
 - Format
 - Recruitment and engagement
 - Variety of communication and delivery strategies

Step 4: Implementation

- Pilot programs
- Make revisions for future programs as necessary
- Engagement
- Obtain feedback for future improvement
- Integration
 - How will it fit into your company?

Evaluation

* 3. Rate your general experience with the program.

	Strongly Disagree	Disagree	Neither Agree nor Disagree	Agree	Strongly Agree
The objectives of the program were clear from the beginning.		\bigcirc		0	
The program was fun and informative.		\bigcirc		\bigcirc	\bigcirc
I am more confident in my ability to improve my eating habits.		\circ		0	
I am more confident in my ability to improve my health through healthful eating.					
I would recommend this course to others.		\bigcirc	\bigcirc	\circ	\bigcirc

Step 5: Monitoring and Evaluation

- Plan with evaluation in mind
- Examples of evaluation techniques
 - Compare biometric data year-to-year
 - Compare claims data
 - Employee behavior change and satisfaction

Other things that can be done

- Preventive services
 - Involvement of health care providers
 - Flu shots, etc.
- Injury prevention

Company Culture



Best Practices

- Integrate into company culture
- Offer programs employees will enjoy and benefit from
- Change programs regularly
 - Offer new ones and change previous programs

Physical Activity

MediFit*



CHALLENGE

Indoor/Outdoor IRONMAN

ROW - BIKE - RUN

SIGN UP BY AUGUST 14th!

When: August 17th - September 25th

Where: Distances must be completed in and around the Fitness Center and logged as they are completed.

You will have 6 weeks to complete:

50,000 meter ROW 112 mile BIKE 26.2 mile RUN

Individual Competition Only – Grand Prize Given to the Overall Winner, prizes given to the male and female runner ups. All others who complete will receive a participation gift.

Location: Fitness Center

Chelsea Maddox and Sarah Ray 615.795.6348 | A01_fitness_center@dell.com

Powered by MediFit



Best Practices Continued

- Nutrition
 - Offer nutrition education with a Registered Dietitian
- Physical Activity
 - Offer counseling and support groups
- Combine nutrition and physical activity

Role of the Dietitian







Where do Dietitians fit in?

- Nutrition Programming
- Involvement with Healthful food options
 - Promotions
 - Menu collaboration with Chef
 - Nutritional analysis
- Other wellness activities

Nutrition Programming

- Healthful eating, weight management and disease management
 - Development
 - Planning
 - Implementation
 - Evaluation and continual improvement
- Counseling/behavior change

Healthful Food Options







Healthful Food Options

- Café
- Vending
- Events

Healthful Food Options-Cafe

- Better-for-you options
- Limited Time offers
- Make standard offering the better option
- Tasting Tables/Chef Tables
- Design
 - Architecture
 - Positioning of stations

- Coordinate with workplace
 - Branding
 - Events
- Don't offer candy at checkout
- Limited offerings of Sugar Sweetened Beverages
- Nutritional labeling

Healthful Food Options

VENDING

- Offer better for you options in all vending
 - Food
 - Beverages



EVENTS/CATERING

- Make standard offering the better option
- Pricing strategy
- Smaller portions
 - Beverages
 - Desserts
 - Build your own

Other Activities









Other Wellness Activities

- Weight loss contests
- Cooking Classes
- Health Fairs
- Assist with other items as needed
 - May depend on credentialing

What can you do?

- Plan and Assess
 - Assess needs and existing opportunities
 - Develop Targets/Goals
 - Communicate
- Implementation
 - Provide, allow
 - Lead by example
- Assess and Evaluate

Looking Ahead

- More research is needed
 - Independent research to validate and improve credibility
 - More information on program
 - Design
 - Implementation
 - Processes

Resources

- Healthy Active Arkansas
- Centers for Disease Control and Prevention
- NHLBI
- AHA
- ADA
- USPSTF
- NIH
- Cleveland Clinic
- Arkansas Coalition for Obesity Prevention

References

- Centers for Disease Control and Prevention (2017). Adult Obesity Prevalence Maps. Retrieved from https://www.cdc.gov/obesity/data/adult.html
- Equal Employment Opportunity Commission (2016). Final Rule on Employer Wellness Programs and Title 1 of the Americans with Disabilities Act. Retrieved from https://www.//eeoc.gov/laws/regulations/qanda-ada-wellness-final-rule.cfm.
- Institute for Health and Productivity Studies John Hopkins Bloomberg School of Public Health (2015). From Evidence to Practice: Workplace Wellness that Works in Collaboration with Transamerica Center for Health Studies
- MyCompass. (2018). Wellness Café Studies. Retrieved from https://mycompass.compass-usa.com/be/business-excellence/wellnesssolutions/education-andinformation/Wellness%2oCase%2oStudies/Wellness%2oCase%2oStudies

References

- National Institute for Health Care Management (2011). Building a Stronger Evidence Base for Employee Wellness Programs
- Partnership for Prevention (2008). Why Invest? Recommendations for Improving Your Prevention Investment. Retrieved from: https://www.prevent.org/Topics.aspx?eaID=1&topicID=52
- Vanderbilt, Thomas (2018). Outside. These Office's Spaces Will Actually Get You Fit.
- RAND Healthy Quarterly (2013). Workplace Wellness Programs Study.
- Statista.com (2016).Monthly number of full-time employees in the United States from April 2015-April 2016.
- World Health Organization (2018). Frequently Asked Questions. Retrieved from: http://www.who.int/suggestions/faq/en/

Questions?

- Any other items you would like to discuss?
- Feel free to contact me with questions
 - Stephanie Bassett MPH, RD, LD, CPH
 - Email: stephanie.bassett@compass-usa.com